



## Service Change

Effective Tuesday, March 17, all MBTA services will run on a reduced schedule until further notice, in the interest of the health and safety of our riders and employees. Full details: [MBTA.com/coronavirus](https://www.mbtacom/coronavirus)

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# MBTA Announces Schedule Revisions to Take Effect Tuesday, March 17

**Posted on March 16, 2020**

**Reductions in service support slowing spread of COVID-19, protect MBTA workforce, ensure continuity of services.**

**Customers encouraged to visit [mbta.com/coronavirus](https://www.mbtacom/coronavirus) for full details.**

In response to coordinated efforts to slow the spread of COVID-19, the MBTA will implement several changes to service levels effective with the start of service on Tuesday, March 17.

These changes are being made based on guidance from public health professionals and have been developed according to several criteria that seek to protect the health and safety of MBTA employees and customers, as well as recent reductions in ridership. Acknowledging guidance that recommends people avoid large crowds, the MBTA will operate at levels that support social distancing.

“The MBTA plays an important role in slowing the spread of the coronavirus while continuing to provide critical services to medical professionals and other employees in key industries that rely on public transit,” said MBTA General Manager Steve Poftak. “While some of these changes are inconvenient, they maintain a responsible balance between protecting the health and safety of the MBTA workforce and our customers, and our goal of continuing to run safe and reliable service without major disruptions.”

As this situation evolves, the MBTA will continue assessing ridership needs with a particular focus on workforce access for hospitals, as well as food distribution locations operated by the City of Boston. As part of that ongoing assessment, the T will continue monitoring customer volumes and make service adjustments accordingly; this means if the T experiences an increase in ridership, capacity will be added as necessary.

A comprehensive list of schedule changes can be found at [mbta.com/coronavirus](https://www.mbta.com/coronavirus).

## Service Changes

Service by individual mode will change according to the following:

### **Mode**

Blue Line

### **Service Change**

Trains every 9 to 13 minutes

**Mode**

Orange Line

**Service Change**

Trains every 9 to 11 minutes

**Mode**

Red Line between Alewife and JFK/UMass

**Service Change**

Trains every 7 minutes

**Mode**

Red Line Ashmont and Braintree Branches

**Service Change**

Trains every 14 minutes

**Mode**

Green Line

**Service Change**

Trolleys every 7 to 13 minutes on the branches;  
more frequent service on the trunk

**Mode**

Buses (with the exception of the below\*)

**Service Change**

Saturday schedule

**Mode**

\*Express Bus Routes 325, 326, 351, 352, 354

**Service Change**

Regular weekday schedule

**Mode**

\*Routes 7, 501, 504

**Service Change**

Modified weekday schedule

**Mode**

Ferry

**Service Change**

Service canceled

**Mode**

Commuter Rail

**Service Change**

Reduced service

**Mode**

Mattapan Line

**Service Change**

Trolleys every 12 to 26 minutes

**Mode**

The RIDE

**Service Change**

Full service

## **Rapid Transit**

On the Blue Line, trains can be expected to arrive approximately every 9 to 13 minutes. On the Orange Line, trains can be expected approximately every 9 to 11 minutes.

On the Red Line between Alewife and JFK/UMass Stations, trains can be expected to arrive approximately every 7 minutes. Red Line trains on the Ashmont and Braintree branches will run approximately every 14 minutes.

Green Line trolleys will run every 7 to 13 minutes on the branches, with more frequent service on the trunk.

## Bus

MBTA buses will operate on a Saturday schedule with a number of exceptions. Select express bus routes [325](#), [326](#), [351](#), [352](#), and [354](#), will operate according to regular weekday schedules. Routes [7](#), [501](#), and [504](#) will operate modified weekday service.

## Ferry

[Ferry service](#) will be cancelled until further notice. Ferry customers who board at the Hingham and Hull terminals are encouraged to use [West Hingham](#) or [Nantasket Junction](#) Stations on the [Greenbush Commuter Rail Line](#) as an alternative.

## Commuter Rail

[All Commuter Rail lines](#) will operate on reduced schedules, which can be found at [MBTA.com](#). On all lines, Commuter Rail schedules are being modified to support targeted periods of peak travel while providing options for off-peak travel throughout the day.

## Mattapan Line

The [Mattapan Line](#) will run trolley service approximately every 12 to 26 minutes.

## The RIDE

The MBTA will continue to operate full service on [the RIDE](#). The MBTA encourages RIDE customers to plan their trips accordingly and follow the guidance of public health officials while in close contact with older adults or people with underlying health issues.

## CharlieCard Store

The [MBTA's CharlieCard Store](#) is located at 7 Chauncy Street within Downtown Crossing Station. Normal hours of operation are 8:30 AM to 5 PM, Monday through Friday. In the event that hours of operation change, customers should check [MBTA.com](#) for updated service hours.

## Protecting Your Health

In addition to encouraging good hygiene practices and social distancing, the MBTA is continuing its enhanced cleaning and disinfecting protocols, which includes:

- Disinfecting all fleet vehicles – buses, trolleys, subway cars, Commuter Rail coaches, ferries, and RIDE vehicles – every 24 hours;



- Disinfecting all MBTA customer business site locations, including the RIDE Eligibility Center, every 24 hours;
- Cleaning all high-contact surfaces such as handrails, fare gates, and fare vending machines in subway stations once every 4 hours.

The MBTA continues to follow guidance from the Massachusetts Department of Public Health, with the MBTA encouraging its riders and the public to:

- Wash hands often with soap and warm water for at least 20 seconds;
- Cover coughs and sneezes;
- Stay home if sick;
- Avoid touching eyes, nose, and mouth;
- Clean areas that are frequently touched with sanitizing spray or wipes.

MBTA riders and Massachusetts residents are encouraged to visit [mass.gov/COVID19](https://mass.gov/COVID19) for information on COVID-19 and [mass.gov/KnowPlanPrepare](https://mass.gov/KnowPlanPrepare) for additional preparedness tips.

## More Information

## Media Contact Information

For all queries and comments, please contact:

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## Recent News on the T

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March 20, 2020

**MBTA Announces  
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Saturday, March  
21**

March 18, 2020

**MBTA Announces  
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Thursday, March  
19**

March 17, 2020

**MBTA Announces  
Schedule  
Updates for  
Wednesday,  
March 18**

